

Rescheduling your appointment

NSW Health Monkeypox Vaccination Portal

If you have booked your monkeypox vaccination appointment in the NSW Health Monkeypox Vaccination Portal, you can return to the portal to reschedule your appointment if you need to.

If you are rescheduling your Dose 1 appointment, you may also have to reschedule your Dose 2 appointment. This depends on the date that you select for Dose 1, as Dose 2 will need to be a set number of days after Dose 1.

To reschedule your appointment

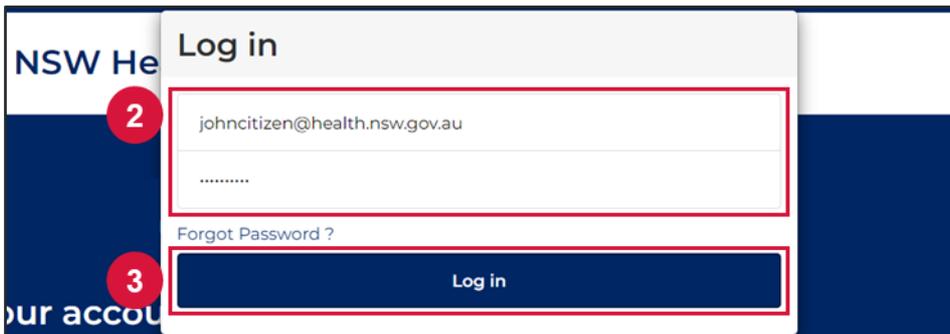
1. From the **NSW Health Monkeypox Vaccination Portal** home page, click **Log in**.

The Log in window will display.

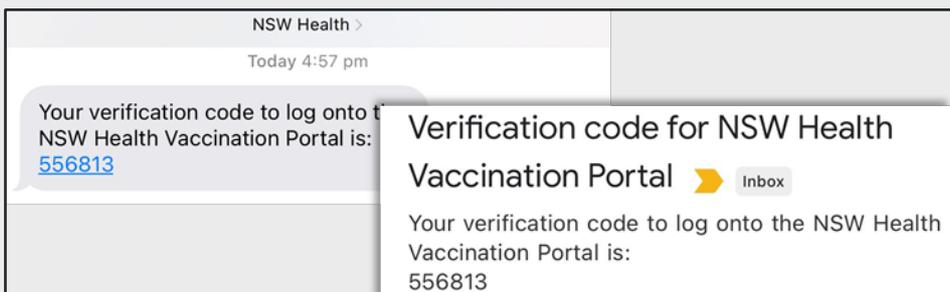


2. Enter your **user name** (email address) and **password**.
3. Click **Log in**.

A 2-Factor Authentication screen will display and you will be sent a 6-digit one-time verification code.

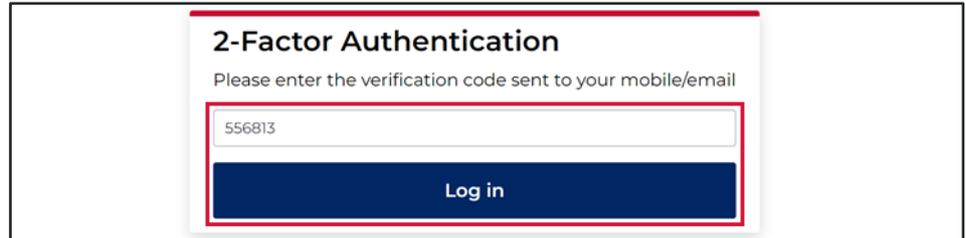


4. Go to your inbox to find the email or to your mobile to find the SMS that contains the 6-digit one-time verification code.



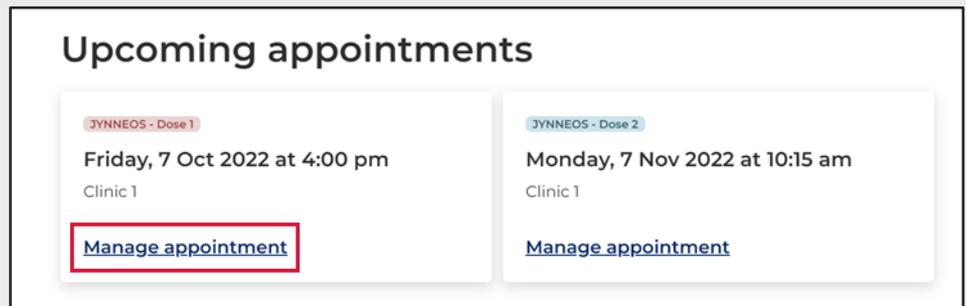
- Enter the **verification code** in the **2-Factor Authentication** screen and then click **Log in**.

The NSW Health Vaccination Portal home page will display.



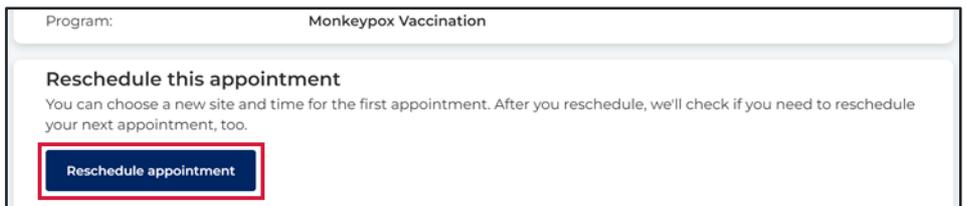
- In the **Upcoming appointments** section, click **Manage appointment** against the relevant dose.

Your booking confirmation will display.

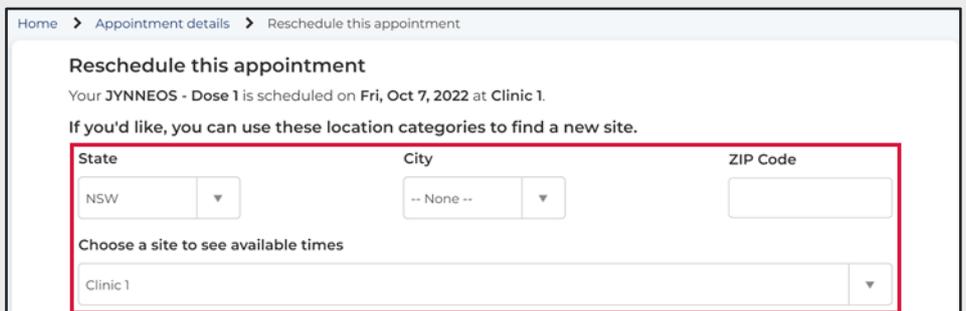


- Click **Reschedule appointment**.

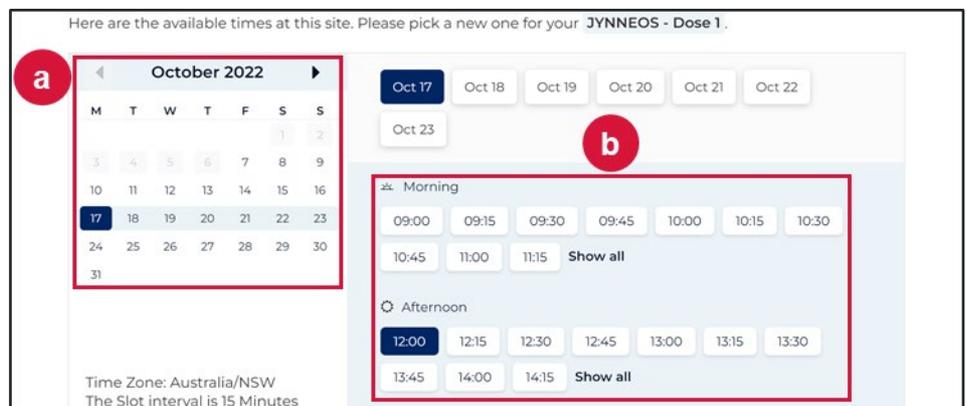
The reschedule vaccination form will display.



- You can use the **location categories** and **site** drop-down to select a site different from your original booking.



- From the calendar select a) a **date** that suits, b) an **appointment time** from the options available.





Important information

If you are rescheduling Dose 1, you might also need to reschedule Dose 2 to ensure appointments are booked at an appropriate interval between doses. The system will prompt you to do this if it is required.

- 10.** If you are rescheduling Dose 1 and the system prompts you to reschedule Dose 2, you can use the **location categories** and **site** drop-downs to select a site different from Dose 1.

Your JYNNEOS - Dose 2
It looks like you need to reschedule your JYNNEOS - Dose 2 to ensure a proper interval (28 days) between doses.
You can use these location categories to change its site or skip this step.

State	City	ZIP Code
NSW	-- None --	

Choose a site to see available times

Clinic 1

- 11.** From the calendar select a) a **date** that suits for the second dose, b) an **appointment time** from the options available.

Next, pick a time among the highlighted dates for your **JYNNEOS - Dose 2**. These dates are at least 28 days after your **JYNNEOS - Dose 1**, per guidelines.

a

November 2022

M	T	W	T	F	S	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

Time Zone: Australia/NSW
The Slot interval is 15 Minutes

b

Nov 14 Nov 15 Nov 16 Nov 17 Nov 18 Nov 19

Nov 20

Morning

09:00 09:15 09:30 09:45 10:00 10:15 10:30

10:45 11:00 11:15 Show all

Afternoon

12:00 12:15 12:30 12:45 13:00 13:15 13:30

13:45 14:00 14:15 Show all

- 12.** Click **Submit**.

Submit

- 13.** A confirmation will display that the appointment has been rescheduled.

You will also receive this information in an email, which includes a QR code for check in. You will need to bring this with you to your vaccination appointments.

Thank you for booking your vaccination

Your Details

Your full name:	John Citizen
Date and time for your JYNNEOS - Dose 1:	Monday, 17 Oct 2022 at 12:00 pm
JYNNEOS - Dose 1 vaccination site:	Clinic 1
Date and time for your JYNNEOS - Dose 2:	Monday, 14 Nov 2022 at 12:00 pm
JYNNEOS - Dose 2 vaccination site:	Clinic 1

Next steps

- We have sent you an email and SMS confirming this appointment and what to bring.
- We will remind you 5 days before and 24 hours before your appointment via email and SMS.
- If you need to reschedule your appointment, log back in here using the link in your email or SMS

Back to home