

Using your existing account to book an appointment using a booking code



What is the NSW Health Vaccination Portal?

The NSW Health Vaccination Portal is where you can book your COVID-19 vaccination appointment using the booking code you receive by SMS.

Booking process overview

During the booking process you will need the following:

1. **Login details** – the username (email address) and password you used when you first created an account on the NSW Health Vaccination Portal.
2. **Verification code** – you will receive an SMS and email with a 6-digit verification code anytime you log in to the NSW Health Vaccination Portal. This is part of the two-step authentication login process.
3. **Booking code** – you will be sent a unique 8-character booking code by SMS. It is critical that the mobile phone number you received the booking code on is the same phone number you registered when you created your account. Appointments must be booked within seven days of receiving the booking code as it will otherwise expire.

To book your appointments on the portal you will need to:

1. **Log in to your account** – anytime you log in to your account, you will be sent a new 6-digit verification code to complete the login process. This is part of the two-step authentication login process.
2. **Enter your unique booking code and schedule your appointments** – use your unique 8-character booking code to schedule your appointments at the clinic you have been allocated.

Book your COVID-19 vaccination appointment

Part 1 – Receive your unique booking code

1. You will receive your **unique 8-character booking code** via SMS. You will need this code to book your appointments.

NSW Health Vaccination System
To book your priority appointment at *Clinic 1*, please follow the link
<https://nswhvam.health.nsw.gov.au/vam>

On the 'Book your vaccination' step, you will be prompted to enter in your unique 8-character Booking Code:
cjbQmeSZ

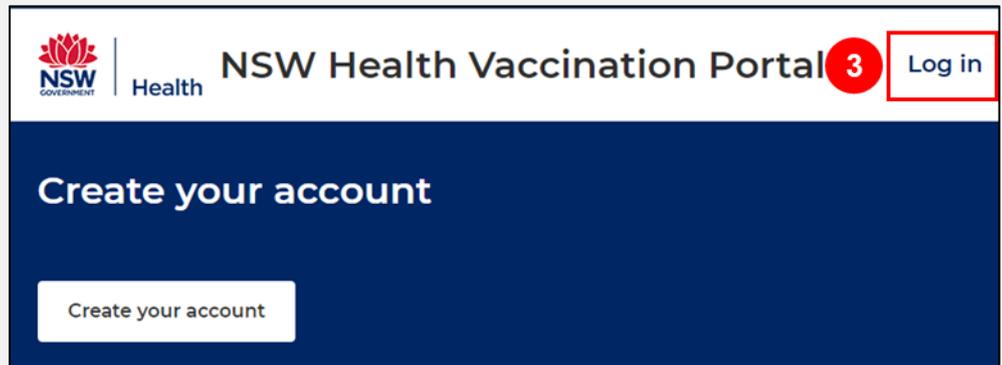
Your Booking Code is linked to this phone number and will expire in 7 days.
For assistance please call [1800 57 11 55](tel:1800571155) or use this reference guide for help <https://www.ehealth.nsw.gov.au/?a=671661>

Part 2 - Log in to the portal and schedule your appointments

- Return to the [NSW Health Vaccination Portal](#).

- Click **Log in**.

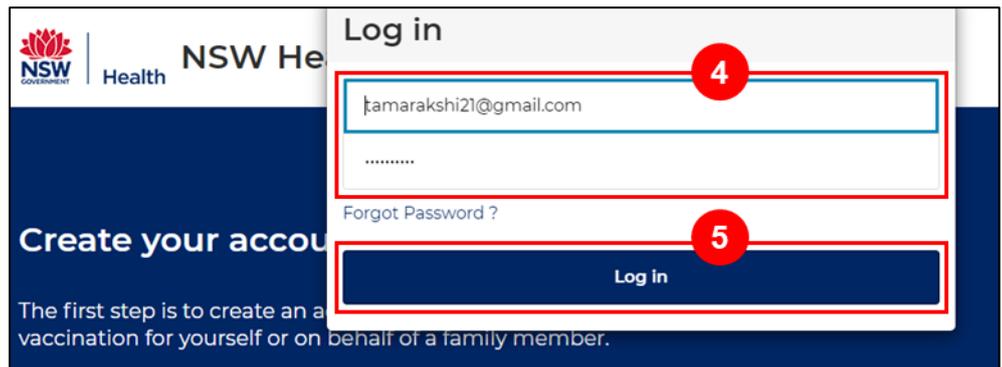
The Log in window will display.



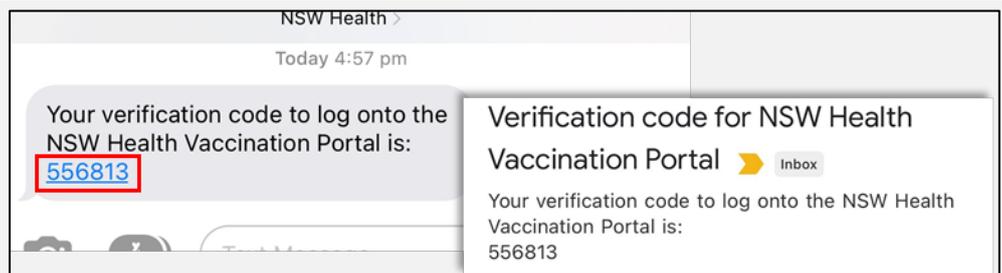
- Enter your **user name** (email address) and **password**.

- Click **Log in**.

A Two-step Authentication screen will display and you will be sent a 6-digit one-time verification code.

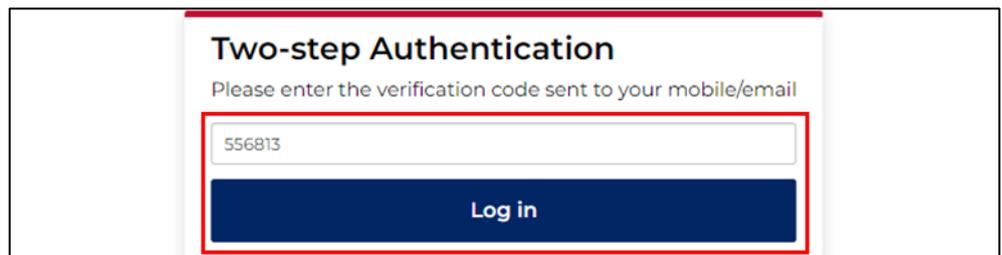


- Go to your inbox and find the email which contains the 6-digit one-time verification code (you will also be sent this in an SMS) and enter it in the Two-step Authentication screen on the portal.



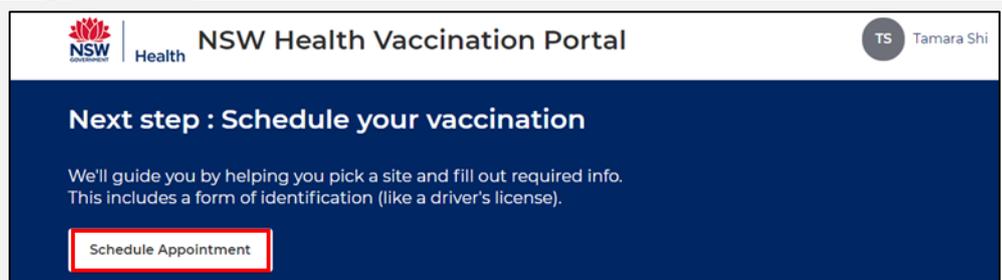
- Enter the **verification code** and then click **Log in**.

The NSW Health Vaccination Portal home page will display.



- Click **Schedule Appointment**.

The Book your vaccination form will display.



9. In the **Choose a vaccination site** section, select the **booking code** checkbox.

10. Enter your **unique 8-character booking code** that you received via SMS (part 1 / step 1).

The code is case sensitive, so ensure you enter it in exactly as it displays in the SMS.

11. Click **Validate my booking code** to verify the code. Booking codes can only be used once.

Book your vaccination

To see sites with different vaccines, please modify **Which vaccine would you like** in personal information

Schedule appointment for

Name

Tamara Shi

Choose a vaccination site

Please tick here if you have received an 8-character booking code. If you have not received an 8-character booking code please ignore this tick box and continue with your booking.

MAngdPSj

Validate my booking code Clear

12. The system then validates the booking code. If the code is valid, a message will display that the clinic you have been advised to attend is selected.

If a message displays that your booking code is not valid, check that you have entered it in correctly (the code is case sensitive) and try again.

Call the NSW Health Vaccination Booking Support Service on 1800 57 11 55 if you are still unable to proceed.

Choose a vaccination site

Please tick here if you have received an 8-character booking code. If you have not received an 8-character booking code please ignore this tick box and continue with your booking.

MAngdPSj

Valid booking code, your site has been selected please complete.

I want to use another booking code Select a different vaccine center

*Select a site to see the available time slots

Clinic 1

13. From the calendar select a) a **date** that suits for the first dose, b) followed by an **appointment time** from the options available.

Note: If you have already received the first dose of the vaccine, you will only have to book an appointment for the second dose.

Please select the time slot for your **First dose of COVID-19 vaccine.**

March 2022

Mar 14 Mar 15 Mar 16 Mar 17 Mar 18 Mar 19 Mar 20

Morning

07:15 07:30 07:45 08:00 08:15 08:30 08:45

09:00 09:15 09:30 Show all

Afternoon

12:00 12:15 12:30 12:45 13:00 13:15 13:30

13:45 14:00 14:15 Show all

Time Zone: Australia/NSW
The Slot interval is 15 Minutes

14. From the calendar select a) a **date** that suits for the second dose, b) followed by an **appointment time** from the options available.

The date range available for the second dose is a set number of days apart from the first dose.

Please select the time slot for your **Second dose of COVID-19 vaccine**.

A April 2022

Time Zone: Australia/NSW
The Slot interval is 15 Minutes

B

Morning

07:15 07:30 07:45 08:00 08:15 08:30 08:45

09:00 09:15 09:30 Show all

Afternoon

12:00 12:15 12:30 12:45 13:00 13:15 13:30

13:45 14:00 14:15 Show all

15. The **Vaccine Screening and Consent** section allows you to tell us about any medical conditions before you attend a clinic so that a Clinic Medical Eligibility Reviewer can ensure the vaccination is safe for you.

COVID-19 vaccine screening and consent

Medical Information and Consent for COVID-19 vaccine

The medical information is used to review your vaccine eligibility. You may be asked these questions again during your appointments.

*Do you have any severe allergies, particularly anaphylaxis (to anything including Polyethylene glycol)

No Yes

Please list any medical conditions

*Do you carry any medical devices

No Yes

*Have you had any COVID-19 infections

No Yes

Please list any COVID-19 infections

*I have a pre-existing medical condition not mentioned above and I would like to speak to a health professional for more detailed advice

No Yes

Please list any medical conditions

16. Indicate if you **consent** to receiving the vaccine.
17. Click **Submit**.

*I consent to receive a course of the COVID-19 vaccine that includes 2 doses

Your consent is required to complete the booking. If you have concerns or queries please call NSW Health Vaccination Booking Support Service on 1800 57 11 55.

16 Yes

17 Submit

18. A confirmation page will display with your appointment details.

You will also receive this information in an email, which includes a QR code for check in. You will need to bring this with you to your vaccination appointments.

Thank you for booking your vaccination

Your Details

Your full name: Tamara Shi

Date and time for your First dose of COVID-19 vaccine: Monday, 14 Mar 2022 at 1:45 p

First dose vaccination site: Clinic 1

Date and time for your Second dose of COVID-19 vaccine: Monday, 4 Apr 2022 at 12:00 p

Second dose vaccination site: Clinic 1

Next steps

- We have sent you an email and SMS confirming this appointment and what to bring.
- We will remind you 5 days before and 24 hours before your appointment via email and SMS.
- If you need to reschedule your appointment, log back in here using the link in your email.

NSW Health Vaccination Portal

Hi Tamara Shi,

Thank you for booking a COVID-19 vaccination appointment. Your appointment has been **CONFIRMED** for a First dose of COVID-19 vaccine for Tamara Shi.

Appointment details:

Location:	Clinic 1
Address:	100 Hospital Road
Date:	14-03-2022
Time:	13:45:00
Confirmation code:	H7JVZ2VKNS

Show this QR code when you check in at the vaccination site.

Important Information

For help with the booking process call the **NSW Health Vaccination Booking Support Service** on **1800 57 11 55**.